Action Required

Information Only

Only If Encountered



SERVICE BULLETIN

To: All Dealers and Customers

Bulletin Number: B170014A-11
Date: 20-April-2017
Brands: McCulloch
Product: Tillers

Dates Produced: 1-Nov-2016 to 15-Mar-2017
Affected Market(s): North America, Europe, Australia

Description/Background:

Handle bracket and welded nut could be out of alignment, causing inability to assemble the tiller handle to the unit.

Action Required:

- Service is required only if the issue is encountered during set-up of the unit.
- Service includes tapping the welded nut/handle bracket area.
- Normal warranty applies.

Warranty Reporting:

Must perform service through Husqvarna's warranty process using only this information:

• Component code: 811 – Handles

Defect code: 30 – Incorrectly assembled

Warranty type: 1 – warranty

• Time Units: 3 units (18 minutes)

Parts/Tools Required:

- 3/8-16 UNC tapered hand tap is required.
- No parts are required for this service and will not be approved on the warranty claim.

Affected Serial Number Range:

110116MXXXXX to 031517MXXXXX

Models Affected:

Brand	Model	Model Name
McCulloch	960910021	MRT6

If you have questions, contact us.

Husqvarna Dealers call 1-800-448-7543 All other customers call 1-800-487-5951