

☐	Action Required:
☐	Sold
☐	Not Sold
☐	Only If Encountered
☒	Information Only

SB, AutoCheck 3 release, Husqvarna Automower, Generation 3 for all brands within Husqvarna Group, 2018-02

Affected Models

Platform	PNC	Serial Range Start	Serial Range End
P0*	-	-	-
P1*	-	-	-
P15*	-	-	-
P2*	-	-	-
P2C*	-	-	-

*All Generation 3 mowers for all brands within the Husqvarna Group. See specific models in appendix 1.

Affected Market(s)

All.

Description

Main updates for AutoCheck 3:

- Improved User Interface / new design
- Helpful animations when performing Auto test
- Suggested recommended actions
- Bug fixes to avoid crashes
- Support for new models/platforms

See detailed information in appendix 1 regarding:

- Release date
- Limitations in first released version
- Download procedure
- Installation procedure
- Be granted access for Autocheck 3 login
- Login procedure
- Compatible operating systems
- Payment procedure
- User manual
- Supported mowers
- Main updates for AutoCheck 3

Revision History

Revision	Date	Description
A	02-2018	Created

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Appendix 1

Release date

AutoCheck 3 will be released and available for download for dealer usage 8th of February 2018.

Limitations in first released version

- No support for Generation 2 mowers (AM220AC and AM265ACX for example).
 - No planned implementation date.
 - Use Autocheck EXP for Generation 2 mowers.
- Not possible to transfer log book from AutoCheck EXP.
 - Implemented date to be decided.
- Generation 3 “Classic” not supported (Classic = Serial number < 151299999).
 - Implementation date to be decided.
 - Use Autocheck EXP for “Classic” mowers.
- No metric/imperial and Celsius/Fahrenheit selection.
 - Implementation date to be decided.
- No selection of test report language. Report is displayed in the same language as customer selected for AutoCheck 3.
 - Implementation date to be decided.
- Not possible to extract log data from mower.
 - Implementation to be decided.

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Download procedure

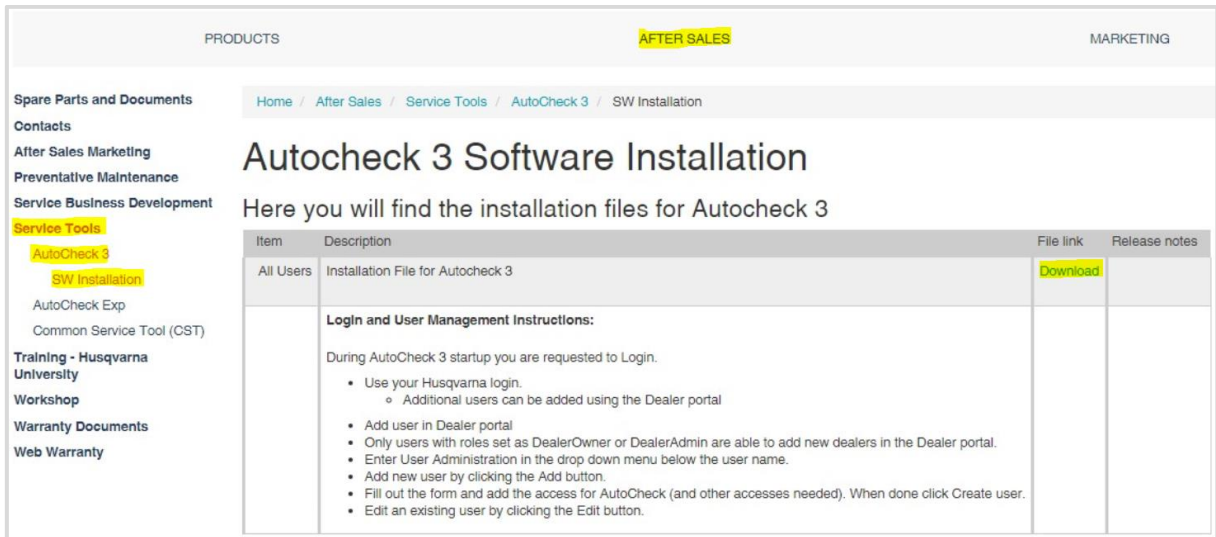
AutoCheck 3 will not be distributed using a physical CD. AutoCheck 3 will be available for download from the new Support site.

<https://supportsites.husqvarnagroup.com/>

It will be available for download in the following place,

AFTER SALES – Service tools – AutoCheck 3 – SW installation

AutoCheck 3 is only available in one version, your log-in credentials determine the set of capabilities available within AutoCheck 3.



Item	Description	File link	Release notes
All Users	Installation File for Autocheck 3	Download	

Login and User Management Instructions:

During AutoCheck 3 startup you are requested to Login.

- Use your Husqvarna login.
 - Additional users can be added using the Dealer portal
- Add user in Dealer portal
- Only users with roles set as DealerOwner or DealerAdmin are able to add new dealers in the Dealer portal.
- Enter User Administration in the drop down menu below the user name.
- Add new user by clicking the Add button.
- Fill out the form and add the access for AutoCheck (and other accesses needed). When done click Create user.
- Edit an existing user by clicking the Edit button.

Note! Contact your regional Husqvarna group contact person if you lack access to the new Support site. In the following locations the SW will also be released in the old Support site until the new Support site is up and running.

AT, AU, BG, CH, GR, IT, JP, LU, MX, NZ

There is no available distribution channel for markets without access to Husqvarna Support site. Availability on other distribution channels to be decided.

Installation procedure

- Close all open programs
- Download installation according to above
- Run the downloaded installation file
- Follow the instructions on the screen

When the installation is completed, an AutoCheck 3 icon/shortcut is created on the desktop.

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Be granted access for AutoCheck 3 login

Contact your local Aftersales organization to be granted access to AutoCheck 3.

Note! Majority of dealers have been granted access before the release of AutoCheck 3. Try your login credentials before contacting the local Aftersales.

Support site users can add additional users within the same organization without contacting the local aftersales organization if they fulfill the following criteria.

- Access level Owner or Administrator
- Access to Autocheck 3

Procedure for Support Site users to add additional users, see Appendix 2.

Login procedure

- Start the program by double-clicking the icon.
- A log-in screen is presented, enter your username and password:
 - Husqvarna ID and password
 - Husqvarna Site ID and password
- Choose country
- Select "ok"

Note: At the first log-in after installation, AutoCheck 3 requires that the computer has access to internet for user and password validation.

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Compatible operating systems

Autocheck 3 is tested and verified for use on PC platforms with operating system Windows 7 or later.

Tested and verified for tablets using Windows operating systems.

Note! No support for MacOS.

Payment procedure

Autocheck 3 will be free of charge for 2018.

User manual

User manual in Technical Handbook will be updated from AutoCheck EXP to AutoCheck 3. Implementation date to be decided.

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Supported mowers

				Supported serial numbers in first release	Serial numbers with planned Implementation	No planned implementation
Husqvarna	G0		Solar Mower			X
	G1		Auto Mower			X
			AM Solar Hybrid			X
	G2		Automower G2			X
			AM210C			X
			AM220AC			X
			AM230ACX			X
			AM260ACX			X
			AM265ACX			X
	G3	P1	AM305	>160100000	<155300000	
			AM308	>160100000	<155300000	
			AM105	>160100000	<155300000	
		P15	AM310	>160100000	<155300000	
			AM315	>160100000	<155300000	
			AM315X	All		
		P2	AM320	>160100000	<155300000	
			AM420	>160100000	<155300000	
			AM330X	>160100000	<155300000	
			AM450X	>160100000	<155300000	
			AM430X	>160100000	<155300000	
			AM440	All		
		P2C	AM520	All		
			AM550	All		
Gardena	G2		R160			X
	G3	P1	R40Li	>160100000	<155300000	
			R38Li	>160100000	<155300000	
			R45Li	>160100000	<155300000	
			R50Li	>160100000	<155300000	
			R70Li	>160100000	<155300000	
			R80Li	>160100000	<155300000	
		P15	R130LiC	>160100000	<155300000	
			R160Li	>160100000	<155300000	
			R160LiC	>160100000	<155300000	
			R100Li	>160100000	<155300000	
			R100LiC	>160100000	<155300000	
			R130Li	>160100000	<155300000	
		P0	SILENO city	All		
			smart SILENO city	All		
Flymo	G3		1200R	>160100000	<155300000	
McCulloch	G3	P1	ROB R600	>160100000	<155300000	
			ROB R800	>160100000	<155300000	
			ROB R1000	>160100000	<155300000	

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Main updates for AutoCheck 3

- Improved User Interface / new design
- Helpful animations when performing Auto test
- Suggested recommended actions
- Bug fixes to avoid crashes
- Support for new models/platforms

The screenshot shows the main dashboard of the AutoCheck 3 web application. The top navigation bar includes links for Settings, AUTOCHECK, and user information (Husqvarna 450X - 161302786 | Online | MikaelLR). Below the navigation bar are icons for HOME, AUTO TEST, MANUAL TEST, FIRMWARE, ACTIONS, LOGBOOK, DOCUMENTS, and CUSTOMERS. The main content area features a large image of the Husqvarna 450X mower on the left and a table of specifications on the right.

Husqvarna - 450X	
Serial number	161302786
Firmware	5825864-04_A_ACE
Run time	0 Hours
Charge cycles	3
Battery capacity	A:1323 mAh B:1243 mAh
Latest save	2018-01-29

Below the specifications table, there are two recommended action boxes:

- Recommended action:** There is a newer mower software available in your PC than in the connected mower. [Update firmware](#)
- Recommended action:** PC time: Monday, January 29, 2018 10:04 AM
Mower time: Monday, January 29, 2018 11:06 AM. [Transfer PC-time to mower](#)

At the bottom, the version is 0.2.18026.6 and the mower status is Connected!

The screenshot shows the AUTO TEST results screen. The left sidebar lists various components with checkboxes and a 'Result' column. The main area displays a large image of a hand closing the keypad hatch, with the text 'Close keypad hatch' and a 'Cancel' button.

Component	Result
☒ All	
☒ Battery A	✓
☒ Battery B	✓
☒ Display	✓
☒ Keypad	✓
☒ Sound unit	✓
☒ Stop button	✓
☒ Charging station	✓
☒ Collision sensors	✓
☒ Lift sensor	✓
☒ Loop sensors	✓
☒ Cutting height motor	✓
☒ Blade motor	✓

The main area shows a large image of a hand closing the keypad hatch, with the text 'Close keypad hatch' and a 'Cancel' button.

At the bottom, the version is 0.2.18026.6 and the mower status is Connected!

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Appendix 2

See below procedure for Support Site users to add additional users of AutoCheck 3.

<https://supportsites.husqvarnagroup.com/>

Enter User Administration in the drop down menu below the user name.


Test-new Emt-dealer ▾

User Administration

Logout

Note! If you do not have the User Administration option, please contact customer support. Only users with access level owner or administrator has the option.


DEALER SUPPORT SITE

Change Language ▾

PRODUCTS
AFTER SALES
MARKETING
SPECIAL

User Administration

User	Email	Access Level	Access group	Status	
First1 Sur1	first1.sur1@example.com	dealerAdminUser, dealerOwner	husqvarna_marketing, husqvarna_support, husqvarna_sales	Active	Edit
First2 Sur2	first2.sur2@example.com	dealerAdminUser, dealerOwner	husqvarna_marketing, husqvarna_support, husqvarna_sales	Active	Edit ×
First3 Sur3	first3.sur3@example.com	dealerAdminUser, dealerOwner	husqvarna_marketing, husqvarna_support, husqvarna_sales	Active	Edit ×

Add

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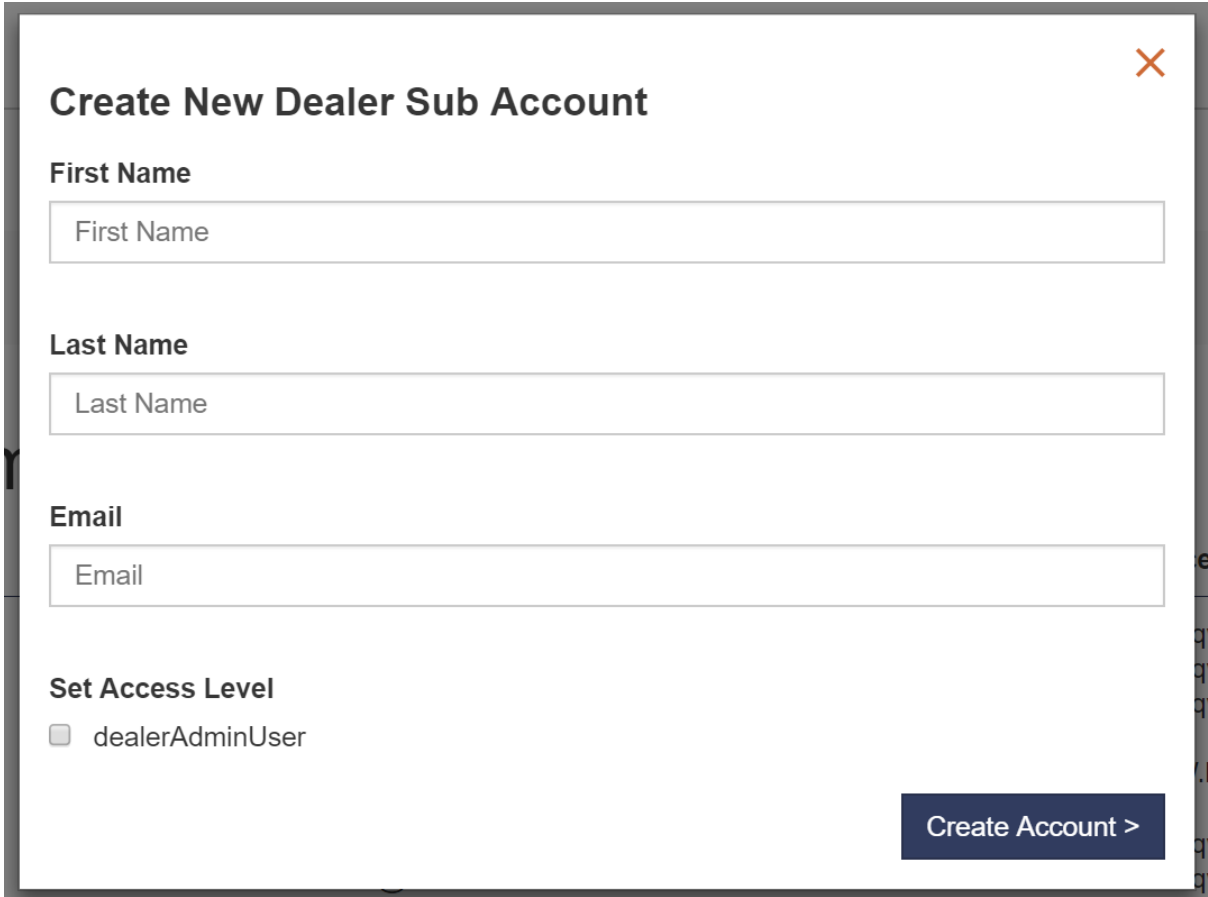
Create new account

When a new account is to be created, the user first needs to create the account and provide the following information: First name, surname, e-mail address and access level (e.g. dealerAdminUser) that the new account should have.

Once the account is created in the Husqvarna identity manager and visible in the list of accounts, the account can be edited through the edit button. In the modal view, the current logged in user can assign access groups (e.g. husqvarna_marketing, husqvarna_sales, Autocheck) to the account.

Note! The list of selectable access levels and access groups will differ depending on which levels and groups the current logged in user has been assigned.

Add new user by clicking the Add button. A popup window will be visible.



The modal form titled "Create New Dealer Sub Account" contains the following fields and controls:

- First Name:** A text input field with the placeholder "First Name".
- Last Name:** A text input field with the placeholder "Last Name".
- Email:** A text input field with the placeholder "Email".
- Set Access Level:** A section with a radio button and the label "dealerAdminUser".
- Create Account >** A dark blue button with white text.

Fill out the form and set the access level for the user (roles).

Note! If the user should not have administrative rights, do not set any role.

Press Create Account.

Note! Access (for example to Autocheck and areas within Dealer portal) is assigned through the edit view and not the create view.

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Find the user added in the list of users and press Edit.

✕

Edit Dealer Sub Account

Edit First Name

Edit Last Name

Edit Email

Edit Access Level

☒ dealerAdminUser

Access group

☒ husqvarna_marketing

☐ husqvarna_sales

☐ husqvarna_support

☐ WW Dealer

☐ Autocheck

Confirm >

Select the access groups that the user should be added to (access level is set in step one). Press Confirm and the user is set up.

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An email is sent to the email address with login details, see example below.

The screenshot shows an email client interface with a blue header bar. The 'Message' tab is active, displaying a toolbar with icons for File, Message, and a search bar. Below the toolbar, there are sections for 'Delete' (Ignore, Delete, Junk), 'Respond' (Reply, Reply All, Forward, Meeting, IM, More), and 'Quick Steps' (SO-nummer, To Manager, Tea, Done, Reply & Delete, Cre). The email content area shows a message from 'identitymanager-QA@husqvarnagroup.com' dated 'fre 2018-01-12 15:29' with the subject 'Password Reset (QA-Environment)'. The recipient is 'Johanna Bengtsson'. A link is provided to view the message in a web browser. The email body contains a 'Password Reset' section with a greeting 'Dear Johanna Dealertesttdi', a statement 'The password for the following Husqvarna Group profile was reset:', and the following details: Email: johanna.bengtsson@enfo.se, Husqvarna user ID: D3337547, and Password: E3flhna+. A link 'here' is provided to reset the password. The footer of the email states 'This is an automatically generated email'.

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Edit existing account

Select the user in the list by pressing Edit.

✕

Edit Dealer Sub Account

Edit First Name

Patrik

Edit Last Name

Björklund

Edit Email

test3@surna.me

Edit Access Level

☒ dealerAdminUser

Access group

☒ husqvarna_marketing

☐ husqvarna_sales

☐ husqvarna_support

☐ WWW Dealer

☐ Autocheck

Confirm >

Update the access level and access groups according to the user need. Press Confirm to save the changes.

Note! The list of selectable access levels and access groups will differ depending on which level and groups the current logged in user has been assigned.